

[REDACTED]

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**From:** [REDACTED]  
**Sent:** 21 March 2018 17:27  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** FW: On behalf of Dow Investments plc [REDACTED]  
**Attachments:** Question 3.xlsx; Question 16 & 17.xlsx; FOISA - Care Homes.docx; FOISALeafletonappeals.pdf

[REDACTED]

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**From:** community.care@shetland.gov.uk [mailto:community.care@shetland.gov.uk]  
**Sent:** 21 March 2018 17:08  
**To:** [REDACTED]  
**Subject:** RE: On behalf of Dow Investments plc

Good Afternoon

Please see attached Shetland Islands Council's response to your Fol request.

If you are dissatisfied with the way in which the Council has dealt with your request for information on this occasion, then you may ask the authority to review its actions and decisions in relation to your request, by submitting a formal appeal to the Executive Manager - Governance and Law. A leaflet explaining this process is attached.

Kind regards

[REDACTED]  
Fol Officer

**Community Health & Social Care** | Upper Floor Montfield, Burgh Road, Lerwick, ZE1 OLA |

Tel: [REDACTED]

**From:** [REDACTED]

**Sent:** 16 February 2018 14:28

**To:** foi <[foi@shetland.gov.uk](mailto:foi@shetland.gov.uk)>

**Cc:** [REDACTED]

**Subject:** On behalf of Dow Investments plc

Dear Sir/Madam

Please see attached letter which is also being issued by post.

Yours faithfully

